

Patricha Miller August 21, 2019



Richard Woods, Georgia's School Superintendent | Georgia Department of Education | Educating Georgia's Future

### **Today's Agenda**

- Review of GUIDE Introduction.
  - What is a GTID?
  - Importance of the GTID
  - What are the identity elements used to get a GTID?
  - What is GUIDE?
- Getting Familiar with GUIDE
  - Where are GUIDE Documents located?
  - GUIDE Messages and Help
- Getting Started
  - How do I get a GTID for my student?
    - Search, Update, Claim
    - Add Single Student
    - File Upload
- Discrepancy Resolution
- Near Match Resolution
- Request Additional Pseudo Numbers.
- Error Report
- Still need help?
- Questions?

### **Target Audience**

Anyone who is new (1 year or less) to GUIDE/GTID process and responsible for registering students and getting a GTID for the student.



# **Review of GUIDE Introduction**



**Educating Georgia's Future** by graduating students who are ready to learn, ready to live, and ready to lead.

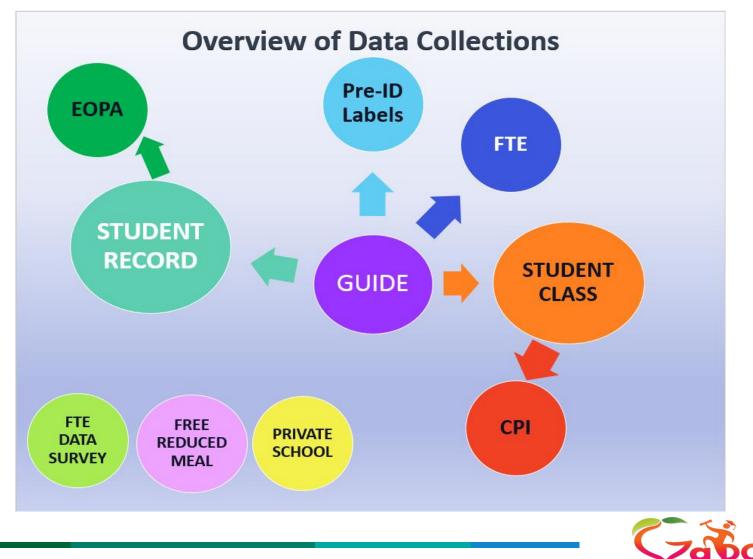
## What is a GTID

- GTID is the Georgia Testing Identifier.
- 10-digit randomly assigned number
- Does not change throughout the student's PK-12 education.
- Must be used during all collections when reporting student information to make sure the student identity data matches.
- Must be used for all reports and files on the student submitted to the GaDOE.
- Must be used on all printed and electronic transcripts and report cards.



### Importance of the GTID

The GTID is used in all collections when reporting student information to the Georgia Department of Education (GaDOE).



Georgia Departme

# What Identity Elements are Used to Get a GTID?

### **GUIDE Identity Elements**

**First Name** 

Middle Name

**Last Name** 

Gender

SSN

**Birth Month** 

**Birth Day** 

**Birth Year** 





Check with your Student Information System (SIS) to see if you can scan a copy of these important documents and store them as attachments to the student's record.

Reference rules:

SBOE Rule <u>160-5-1-.28</u> SBOE Rule <u>160-5-1-.07</u> O.C.G.A. § <u>20-2-150</u>



Identity elements make a student unique and should not change. This data is referenced on legal documents (birth certificate, SSN card, and court documents).

# Identity Elements, Why use the SSN? (Continued)

We have 3,875 pairs of students with the same first & last names, gender, and birthdate.

We collect the SSN and use it to **positively** identify a student. Parents have a right to refuse to provide the SSN in which case they must sign a waiver (district specific). Then you would assign a pseudo-SSN to the student.

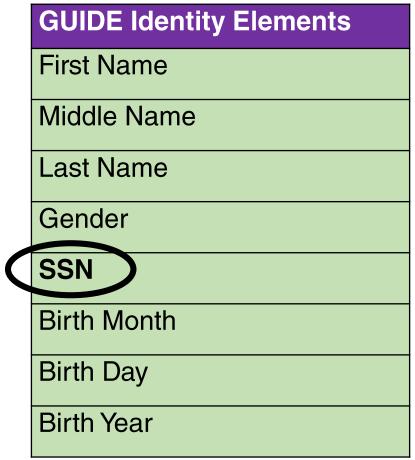
Note: To be identified for a HOPE Scholarship, the student must be identified by the actual SSN.

GUIDE Identity Elements
First Name
Middle Name
Last Name
Gender
SSN
Birth Month
Birth Day
Birth Year



# Identity Elements, SSN, pseudo-SSN (Continued)

- A pseudo-SSN is a state-assigned number starting with 999-(soon to be 998) that takes the place of a true SSN. It stays with the student from PreSchool to grade 12.
  - We issue GTIDs to babies as young as 2 months.
  - Every district gets a block of 999 numbers. Request more in the GUIDE application.





### Identity Elements, SSN, pseudo-SSN (Continued)

- Because the 999 number is used as an SSN, it must be unique.
- Never re-assign a 999 number to a different student.
- Do not run past your assigned block of 999 numbers, request more.
- Migrant IDs, ITIN numbers, etc. are not valid pseudo-SSNs. (ITIN = Individual Tax Identification Number; issued by IRS as a pseudo-SSN; usually start 991-xx-xxx.)

	GUIDE Identity Elements
	First Name
	Middle Name
	Last Name
	Gender
C	SSN
	Birth Month
	Birth Day
	Birth Year



# Identity Elements, SSN, Waiver? (Continued)

• A Sample of a Social Security Number Waiver Form can be found in the;

<u>Georgia Department of Education</u> <u>Guidance for State Board of</u> <u>Education Rule</u> <u>160-5-1-.28 Student Enrollment and</u> <u>Withdrawal</u>, Appendix J.

Revision 5	Georgia Department of Education
	Guidance for State Board of Education Rule
	160-5-128 STUDENT ENROLLMENT AND WITHDRAWAL.

#### Appendix J: Sample Social Security Number Waiver

**FOISM** nple form was developed with the gracious assistance of Buddy Welch, Jr. and Santana T. Flanigan of Smith, Welch, Webb & White.

#### Social Security Number Waiver Form

Georgia law (O.C.G.A. § 20-2-150) requires public school authorities to request from parents and guardians the Social Security number for students being enrolled in school. The Social Security number is to be incorporated into the official school record for the student. No student will be denied enrollment in a public school for declining to provide his or her Social Security number or for declining to apply for such a number. A parent or guardian who objects to the incorporation of the social security number into the official school record of their student may have the requirement waived by signing a statement objecting to the requirement.

#### Statement of Objection

I do not wish to provide the school with the Social Security number of my child/children. Name of Child/Children Enrolled at this School (Please Print):

1		
2		
3.		
4.		
5.		

(Print) Name of Parent/Legal Guardian

Signature of Parent/Legal Guardian

Date

Name of School



# What are the NON-Identity Elements used to get a GTID?

### **GUIDE NON – Identity Elements**

System ID

**School ID** 

**Fiscal Year** 

Gender

**School Entry Date** 

Local ID

Suffix

Ethnicity Hispanic (Y/N)

Race X 5

**Parent / Guardian Name** 

- Non-identity elements are self-reported attributes of the student (e.g.: race/ethnicity) and data that can change (e.g.: System ID, School ID, and Fiscal Year)
- Parent/Guardian Name
- Gender is now considered a self-reported attribute.



### **Failure to Match Student Identity**

### Consequences

- Errors in other collections
- No history found in SLDS
- New school won't know the student was receiving special services
- Testing and/or qualification to get special service is very time consuming. So failure to positively identify a student can have a huge impact on workload.
- It is a violation of federal law (IDEA Individuals with Disabilities Education Act) to withhold, neglect, or deny services for a student who has previously been qualified to received Special Education services.
- Federal funds for the district can be withheld for compliance issues for a single student.



### What is GUIDE?



GUIDE is an electronic data system for the creation, tracking, and maintenance of the GTID.



The State Board of Education (SBOE) has passed a rule that says the Department of Education (DOE) shall provide an electronic data system for the creation, tracking, and maintenance of the GTID. GUIDE fulfills the requirements of State Board Rule <u>160-5-1-.07 STUDENT AND STAFF DATA COLLECTIONS.</u>



Each student enrolling or enrolled in a publicly funded PK-12 Georgia school or program shall be assigned a Georgia Testing Identifier (GTID). The GTID assigned to a student is the student's unique identifier that shall not change. Students can only be assigned one GTID.



# **Getting Familiar with GUIDE**



### **GUIDE Documents**

State Board of Education Rules - <u>http://www.gadoe.org/External-Affairs-and-Policy/State-BoardofEducation/Pages/PEABoardRules.aspx</u>

### **State Education Rules**

#### State Education Rules

These current rules have been adopted by the State Board of Education, filed with the Secretary of State, and are, therefore, in effect.

Rules are listed in alphabetical order according to National Schools Boards Association (NSBA) codes. To sort by a particular category, simply click on any column heading.

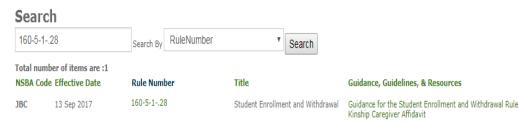
To determine rules of the State Board of Education that have been recently adopted, sort the column 'Effective Date'. The most recently adopted rules will appear at the end of the list.

See Also

Education-related Laws (look for Title 20-2)

Search engine for the Official Code of Georgia (O.C.G.A.)

\*\*\* For a list of all State Board of Education Rules, please click Search below. \*\*\*





### **GUIDE Documents (Continued)**

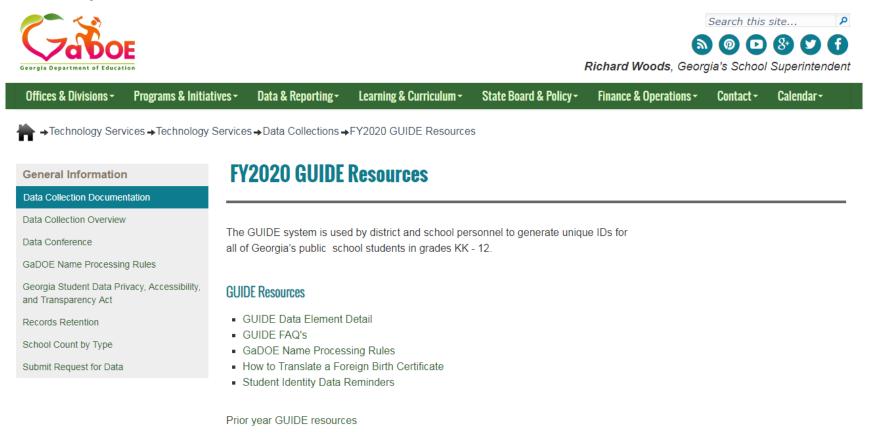
Official Code of Georgia - <u>Georgia</u> <u>General Assembly</u>

Georg	ia General Assembly		Help	Sig
$\checkmark$				
Statu	ites and Legislation (3)			_
		Sort by:	Relevance <	,
	Official Code of Georgia Annotated > TITLE 20. EDUCATION > CHAPTER 2. ELEMENTARY AND SECONDARY EDUCATION > ARTICLE 6. QUALITY BASIC EDUCATION > PART 3. EDU	CATION	AL PROGRAM	S
<u>1</u>	§ 20-2-150. Eligibility for enrollment			
	GA - Official Code of Georgia Annotated   O.C.G.A. § 20-2-150			
	TITLE 20. EDUCATION > CHAPTER 2. ELEMENTARY AND SECONDARY EDUCATION > ARTICLE 6. QUALITY BASIC EDUCATION > PART 3. EDUCATIONAL PROGRAMS			
	(a) Except as otherwise provided by subsection (b) of this Code section, all children and youth who have attained the age of five years by September 1 shall be eligible for enrollment in the appropriate general education programs authorized in this part unless they attain the age of 20 by September 1 or they have received high school diplomas or the equivalent. This shall specifically include students who have reenrolled after dropping out and who are married, parents, or pregnant. Special education students shall also be eligible for enrollment in appropriate education programs through age 21 or until			



### **GUIDE Documents (Continued)**

### https://www.gadoe.org/Technology-Services/Data-Collections/Pages/FY2020-GUIDE-Resources.aspx





Richard Woods, Georgia's School Superintendent | Georgia Department of Education | Educating Georgia's Future

### **GUIDE Documents (Continued)**



#### Main Menu

Search / Update / Claim Add Single Student File Upload Discrepancy Resolution Near Match Resolution Request Additional Pseudo Numbers Home

#### Reports

Error Report <u>Download IDs</u> <u>Claimed OUT Report</u> <u>Claimed IN Report</u> <u>Transmission Verification</u> <u>Sp. Ed. History Report</u> <u>EL History Report</u>

Current Documentation <u>GUIDE FILE LAYOUT</u> <u>GUIDE DATA ELEMENT DETAIL</u> <u>GUIDE Coordinators List</u> GUIDE FAOs NEW

### **Current Documentation**

**GUIDE File Layout** – The File Layout is like a map. The layout lists each data element collected, the order in which they are collected, and contains all of the edit rules for errors, discrepancies, and warnings.

- GUIDE Data Element Detail The Data Element Detail is like a data dictionary. Each data element collected is described in detail.
- **GUIDE Coordinators List** A list of GUIDE District Coordinators for the State of Georgia.
- **GUIDE FAQs** Answers to frequently asked questions.



### **Name Processing Rules**

FY2020 GUIDE Resources - <u>https://www.gadoe.org/Technology-Services/Data-</u> <u>Collections/Pages/FY2020-GUIDE-Resources.aspx</u>

► +Technology Services +Technology Services +Data Collections +FY2020 GUIDE Resources

**Name:** no complex characters like: **FY2020 GUIDE Resources** General Information Reneé, Bjørg, Fríða, or Анастасия Data Collection Documentation (Anastasia in Belarus) Data Collection Overview The GUIDE system is used by district and school personr **Only special characters** Data Conference all of Georgia's public school students in g ades KK - 12 GaDOE Name Processing Rules in a name are: hyphen (Sanchez-Georgia 3 Ident Data Privacy, Accessibility, GUIDF Resources and Transparency Act Garcia), GUIDE Data Element Detail Other rules in the space (Smith – Jones), GUIDE FAQ's document, like period (Jill St. John), GaDOE Name Processing Rules How to Translate a Foreign Birth Certificate Last name and Student Identity Data Reminders should not have single quote (La'Mont) comma or suffix or O'Brien) Prior year GUIDE resources (Smith, Jr.)

### **Getting Familiar with GUIDE**

- Once you have logged into the GaDOE Portal you will select Data Collection then GUIDE from the fly out. (Note: if your only role is GUIDE/GTID Coordinator, GUIDE may be listed under your County and not under Data Collection)
- GUIDE requires pop ups. If you have them blocked and need assistance, please get with your technology folks.





## **Getting Familiar with GUIDE Messages**



Georgia Unique IDentifier for Education (GUIDE) <u>You have New Message(s)</u>

Current Login: Patricha Miller(pmiller@doe.k12.ga.us)

#### Main Menu

Search / Update / Claim Add Single Student File Upload Discrepancy Resolution Near Match Resolution Request Additional Pseudo Numbers Home

#### Reports

Error Report Download IDs Claimed OUT Report Claimed IN Report Transmission Verification Sp. Ed. History Report EL History Report

#### **Current Documentation**

GUIDE FILE LAYOUT GUIDE DATA ELEMENT DETAIL GUIDE Coordinators List GUIDE FAQs Click on 'You have New Message(s) to display Messages.



?)Help 🔻

## **Getting Familiar – GUIDE Messages**

Welcome to Guide

08-14-2019 - Complex characters are causing file upload failure in Student Class. If you are getting a file upload failure (and no email stating the reason for the failure)in Student Class, extract all your active students and upload to GUIDE. We have put an error in GUIDE, **E1336**, that will tell you what students have these complex or invalid special characters in their name. Fix the name in your SIS and re-upload to GUIDE and SC.



## **Getting Familiar – GUIDE Help**



GUIDE FAQs

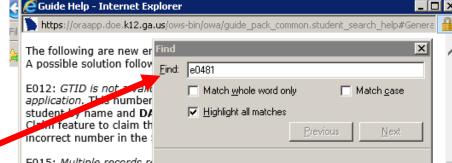
#### Georgia Unique IDentifier for Education (GUIDE) You have New Message(s)

Help A Current Login: Patricha Miller(pmiller@doe.k12.ga.us) General Information Search Update Click on 'Help' to display a list of topics. Main Menu Claim Search / Update / Claim Add Single Student Add Single Student File Upload File Upload Discrepancy Resolution Discrepancy Resolution Near Match Resolution Near Match Resolution Request Add'l Pseudo Numbers Request Additional Pseudo Numbers Home Home Error Report LOG OUT Download IDs Claimed OUT Report Reports Claimed IN Report Error Report Transmission Verification Download IDs Sp. Ed. History Report Claimed OUT Report EL History Report Claimed IN Report Transmission Verification File Lavout Sp. Ed. History Report Data Element Detail EL History Report Best Practices GADOE Guidelines **Current Documentation** Student Name Suffixes GUIDE FILE LAYOUT Update PII GUIDE DATA ELEMENT DETAIL GUIDE Provisioning **GUIDE** Coordinators List



# **Getting Familiar – Help (Continued)**

After you have selected a topic, click inside the GUIDE Help screen and select Ctrl/f on your keyboard, a find box will come up allowing you to search the help file for specific information, keywords, errors, discrepancies, etc.



#### E015: Multiple records re duplicate key elements of

to see the GUIDE Error Detail Report. The displayed records show the records with duplicated GTIDs. Correct the GT ID causing the duplicate error back in the SIS. Extract and upload again to get rid of the duplicate error.

E016: (GUIDE) Must equal 'GID' for GUIDE Layout. Check the file extract. Contact the SIS coordinator to find out why the extract layout is incorrect.

E0251: **DATE OF BIRTH** cannot be greater than 22years old. If the student is truly greater than 22 years of age, contact GUIDE Admin to have the error relieved by District. If you have more than one E0251 the comment for error relief must indicate the number of students.

**E0481**: GTID has been deactivated in GUIDE. Contact the GUIDE Administrator for assistance. This GTID has been inactivated, only a GTID Administrator can reactivate this GTID. If an inactive student is still active in your district and the Last District to Update is your district (student is claimed in your district) submit an Update PII request to reactive the student. Include information as to why the status for the student needs to be changed. If the student is not claimed in your district, you will need to send an email to dticket@doe.k12.ga.us requesting the student's GTID be reactivated so you can claim the student.

E0482: GTID has been retired in GUIDE. Please replace retired GTID with active GTID from GUIDE. The student attached to this retired GTID had more than one



## **Getting Familiar – Help (Continued)**

Guide Help - Internet Explore

 You can right click in the Help File to print or you can select all to copy and paste to a word document.

https://oraapp.doe.k12.ga.us/ows-bin/owa/guide_pack_common.student_search_help#General Infor that this student has a miggie initial only.	rmation	
unat unis student nas a midule Initial only.		
There are a few corrections a user cannot make online or in an upload: remove a s middle name becomes blank), change a 999 number (pseudo-SSN) to another 999 entered in the <b>STUDENT MIDDLE NAME</b> or <b>STUDENT NAME SUFFIX</b> field in GU	number, and reactivate an inactive studen IDE, a user cannot remove data from these	it. Ònce data is e fields. It can
be changed, but not removed. If a student has been entered in GUIDE with a midd	Back	E should have
been blank, send a dticket asking for a GUIDE Adminstrator to contact you.		
Users also assess the second construction (seconds CCN) for a student second that 000	Forward	
Users also cannot change a 999 number (pseudo-SSN) for a student once that 999 GUIDE. When the GUIDE application was opened in January 2014, if a student had		ID record
instead of a true SSN, then that 999 number cannot be changed. If a typo was ma		send a dticket
asking for a GUIDE Adminstrator to contact you to change that 999 number.		end a dicker
	Set as background	
ach summer, after the Student Record data collection closes, GaDOE uses the with	Copy background	students in
GUIDE. Deactivating a GTID in GUIDE means that the GTID will no longer be used i		from being
ecycled' for a student with the same name and similar birthdate. Deactivated GTI		tion (FTE, SR,
C, Pre-ID) with an active record. Users cannot change a student's status in GUIDE		ent will say
ey are done with school and educational services and they graduate with a Speci		and / or
arents) will decide that they want to continue receiving services. You will not be a		tudent Status
the GUIDE application. Before this student can be sent in any current Data Colle- udent is eligible for enrollment, send an Update PII requesting the student status	un alle alle alle alle alle alle alle all	tivated. If the ady claimed in
bur district. Include details as to why the student's GTID needs to be made active		ct submit a
p request to dticket@doe.k12.ga.us asking for the student to be reactivated. Inc		leeds to be
	Create shortcut	
	Add to favorites	
ack to Menu	View source	
	Inspect element	
2.Download IDs		
his tool will produce a file in the same file format as the upload file. The time will be	Encoding •	
hanged (by Near Match Resolution and by Discrepancy Resolution). This include	Pulat I	added, or h the selected
ate range. Use the Selections and Sort Orders to view and download all GTIDs that		ection.
	Print preview	- Cuom
o limit the selection of GTIDs created or changed to a specific school, choose the s	Refresh	get all GTIDs
eated or modified in a district, modify school selection to ALL.		
	Append to Existing PDF	
licking on the GTID hyperlink will pull up the complete GUIDE Transaction Log for		click on Back.
his file contains all of the identity data as it is now stored in the database. If there		veen what was
iploaded and what is stored and only 1 was updated, then the non-updated data w	Send to OneNote	
1. A student named Ashle Nichole Smith is uploaded.	Properties	
2. The student is found in the database with the name Ashley Nicole Smith.		_
<ol><li>Both Ashle-Ashley and Nichole-Nicole come up as discrepancies.</li></ol>		
4. You check the birth certificate and update Nichole but not Ashle which was c	orrect in GUIDE already as Ashley.	
<ol><li>When you Download IDs, this student will be in the file as Ashley Nichole.</li></ol>		



Richard Woods, Georgia's School Superintendent | Georgia Department of Education | Educating Georgia's Future

### **Getting Started**







### **Getting Started**

#### Main Menu

Search / Update / Claim Add Single Student File Upload Discrepancy Resolution Near Match Resolution Request Additional Pseudo Numbers Home LOG OUT

#### Reports

27

Error Report Download IDs Claimed OUT Report Claimed IN Report Transmission Verification Sp. Ed. History Report EL History Report

Current Documentation GUIDE FILE LAYOUT GUIDE DATA ELEMENT DETAIL GUIDE Coordinators List GUIDE FAQs

### Main Menu

- Search / Update / Claim Provides the ability to search, update and claim a student.
- Add Single Student Provides the ability to add a student to the GUIDE system for GTID assignment.
- File Upload Provides the ability to upload a previously extracted file from your SIS.
- Discrepancy Resolution A discrepancy occurs when a record is uploaded with a GTID and the identity data for the student in the record does not perfectly match the identity data stored for that GTID in GUIDE.
- Near Match Resolution A near match occurs when a record is sent without a GTID and the identity data for the student in the sent record comes close to matching the identity data stored for a student or students in GUIDE. Allows user to choose a positive match from a list of possibilities, create a new student, or Cancel and Remove the near match.
- Request Additional Pseudo Numbers Allows the district GTID Coordinator to request additional pseudo numbers.
- **Home** The GUIDE home screen has statistics comparing your district's data integrity to the entire state's data integrity.
- Log Out Logs you out of GUIDE.



### How do I get a GTID for my student?

#### Main Menu

Search / Update / Claim Add Single Student File Upload Discrepancy Resolution Near Match Resolution Request Additional Pseudo Numbers Home

#### Reports

Error Report Download IDs Claimed OUT Report Claimed IN Report Transmission Verification Sp. Ed. History Report EL History Report

#### **Current Documentation**

GUIDE FILE LAYOUT GUIDE DATA ELEMENT DETAIL GUIDE Coordinators List GUIDE FAQs

### There are 3 ways to get a GTID for your student

- 1. Search / Update / Claim Provides the ability to search, update and claim a student. (Students that transferred from another school district)
- 2. Add Single Student Provides the ability to add a student to the GUIDE system for GTID assignment. (Student that has never attended school in Georgia)
- **3.** File Upload Provides the ability to upload a previously extracted file from your SIS.



## Getting a GTID, Search (Continued)

- 1. <u>Search</u> Provides the ability to search for a student. (Students that transferred from another school district)
  - While entering student identity information in your SIS, enter in GUIDE and search.

### Tips:

29

- 1. The search is not case sensitive.
- 2. Enter as many data elements as possible to narrow resand reduce process time.
- 3. Entering part of a name will find any name that starts with the letters entered. (For example: use this when you are not sure if both last names of a double last name were entered. Search on Sanchez instead of Sanchez-Hill.)
- 4. To search on a Local ID in any District, leave the District selection defaulted to ALL. To find a Local ID that was issued in a specific District, use the District filter selection.
- 5. Fuzzy Search can be used only when a first or last name is entered. This will find names that sound like the name but have a different spelling than is entered in the search. For example, a fuzzy search will find "Ashlee" and "Ashlea" and "Ashley" when "Ashley" is entered. A fuzzy search takes longer than a regular search.

#### Student Search

The Student Search provides the ability to search for a student in the GUIDE database. To begin your search, please enter available information in the fields below. Once you have finished, press the "Search" button. See Tips at the bottom of the page.

/ / MM/DD/YYYY
None 🔽
District ALL
Search



# **Getting a GTID, Narrowing Search**

#### Student Search

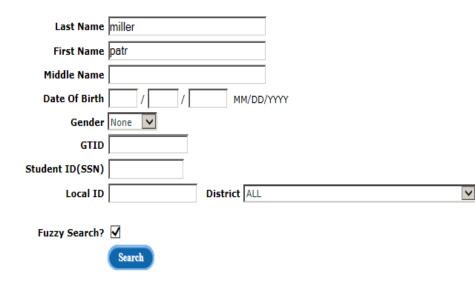
30

The Student Search provides the ability to search for a student in the GUIDE database. To begin your search, please enter available information in the fields below. Once you have finished, press the 'Search' button. See Tips at the bottom of the page.

Last Name	Miller											
First Name	patri											
Middle Name												
Date Of Birth	08 / /		MM/D	D/YYYY								
Gender	None 🗸											
GTID		]										
Student ID(SSN)												
Local ID		Di	strict AL	L					~			
Fuzzy Search?	Search	Last		dle ne Suffix	Birth Date	Gender	Student ID	Parent/Guardian Name	Last District to Update	GTID	School Entry Date	Student Status
If the Date of Birth was entered, 29 like names would have been return 6 Results	od	Miller     Miller       Miller     Miller       MILLER     P       Miller     MILLER	Pat Pat Pat Pat Pat Pat		Date	Pei			rotected by A		Date	
61.	L											5

Georgia Department of Educ

# Getting a GTID, Fuzzy search



Last Name	
First Name	patrich
Middle Name	
Date Of Birth	/ / MM/DD/YYYY
Gender	None 🗸
GTID	
Student ID(SSN)	
Local ID	District ALL
Fuzzy Search?	Search

A Fuzzy search on last name miller, first name patr returned 2 records for Peter.

Last Name	First Name
Miller	Peter
Miller	Peter

31

### A Fuzzy search on first name patrich returned 1,628 records for names that sound like patrich

Including but not limited to Patricia, Patrisio, PATRICIA, Patresha, PATRISHA, Patrecia, Patrisia, Patricha, Pe'Dreshia, Patreeshia



## Getting a GTID, Search (Continued)

 If you find an exact match in GUIDE, select the student to View Student Detail. Claim the student and copy the GTID to your SIS.

#### Student Search Results

To view details for a specific student, click on the Last Name link below. To view or edit details for a specific student, click on the Last Name link below.

#### a 🛐

Showing 1 - 25 c	Showing 1 - 25 of 25 Records										
Last Name	First Name	Middle Name	Suffix	Birth Date	Gender	Student ID	Parent/Guardian Name	Last District to Update	GTID	School Entry Date	Student Status
Miller	Wasd	Yijn		08/21/2012	Female	999758863	Use Mothers Name when possible	Babies Can't Wait	9818198123	07/01/2019	Active
Miller	Wbnm	Ypoh	JR	08/21/2012	Male	999758870	Use Mothers Name when possible	Audit System	7474458724	06/11/2019	Active
Miller	Weybnm	Yujm		08/21/2012	Male	999758861	Use Mothers Name when possible	Audit System	7350702959	06/11/2019	Active
Miller	Wdsa	Yvgy		08/21/2012	Female	999758872	Use Mothers Name when possible	State Charter Schools II- International Academy of Smyrna	3543453294	06/13/2019	Active
Miller	Wedc	Yvfr		08/21/2012	Female	999758877	Use Mothers Name when possible	Audit System	3226671644	06/11/2019	Active
Miller	Wertyuio	Y		08/21/2012	Male	999758853	Use Mothers Name when possible	Audit System	4150884057	06/11/2019	Active
Miller	Wafhi	Ypol		08/21/2012	Female	999758868	Use Mothers Name when possible	Audit System	9215726967	06/11/2019	Active

• If no match is found, you can add the student.



# **Claiming a GTID**

Claim a student by selecting the correct school, Entering the School Entry Date, update information as necessary and click 'Claim'. You cannot **remove** information at this time. There is an Update PII option that will be discussed in the **Reports and Updates** session/document that will allow you to submit a request to have data removed.

33

*Select a School		Audit Middle School-0202
		Select school
Data Element	Existing GUIDE Record	Audit Elementary School-0101 Update Record
GTID	7350702959	Audit Middle School-0202
*Last Name	Miller	
*First Name	Wcvbnm	Wevbnm
Middle Name	Yujm	Yujm
Middle Name Verified?	Middle Name Not Verified	0-Middle Name Not Verified 🔻
Suffix		T
*SSN/Student ID	999758861	999758861
*Gender	Male	Male
*DOB (MM/DD/YYYY)	08/21/2012	08/21/2012 Age : 7 (As of Sept. 1 of School Year)
Local Student ID		
*Parent/Guardian	Use Mothers Name when possible	Use Mothers Name when possible
		N - No Y
*Ethnic Hispanic	No	
*Race American-Indian	American-Indian	I - American-India 🔻
*Race Asian	Asian	S - Asian V
*Race Black	Black	B - Black
*Race Pacific	Pacific	P - Pacific 🔹
*Race White	White	W - White
*School Entry Date(MM/DD/YYYY)	06/11/2019	06/11/2019
Last Updated	06/05/2019 10:56:30 AM	
Last Updated By User	Miller, Patricha (pmiller@doe.k12.ga.us)	
Student Status	Active	
Last District to Update:	Audit System Updated:06/05/2019 10:20:59 AM	
Last School to Update:	Audit Elementary School Updated:06/05/2019 10:20:59 AM	

Update UnDo



# Getting a GTID, Add a Single Student

### 2. Add A Single Student

- Add a Single Student– Provides the ability to add a student to the GUIDE system for GTID assignment. (Students that have NEVER been in a GA public school, including PK (Bright From the Start).
- ALL of the identity elements (FIRST NAME, MIDDLE NAME, LAST NAME, BIRTH DATE, GENDER, and SSN) must be complete and accurate.
- This add results in a claim.

34

#### Add Single Student

This page provides the ability to add a student to the GUIDE system for GTID assignment. To add a student, enter all required data (marked in red with \*), then press the "Add" button.

*Select a School	Select School
GTID	
*Last Name	
*First Name	
Middle Name	
Middle Name Verified?	0-Middle Name Not Verified 🗸
Suffix	V
*SSN/Student ID	Please Enter all the digits. (Format:99999999).
*Gender	Select Gender
*DOB (MM/DD/YYYY)	
Local Student ID	
*Parent/Guardian	
*Ethnic Hispanic	<u>N - No</u>
*Race American-Indian	N - No V
*Race Asian	N - No
*Race Black	N - No
*Race Pacific	N - No
*Race White	N - No V
*School Entry Date(MM/DD/YYYY)	05/04/2017
*Selected District	DeKalb County
*Selected School	



# Getting a GTID, Add a Single Student (Continued)

• When adding a Single student, if you receive the following message:

Student has not been added. A Near Match Case has been created and must be resolved. Go to Near Match Resolution and click on Batch ID 125335.

• Follow the near match process starting at slide 44.



# Getting a GTID, File Upload

Main Menu

Home

LOG OUT

Reports

Error Report Download IDs

Claimed IN Report

EL History Report

Add Single Student File Upload

### 3. File Upload

- **File Upload** Provides the ability to upload a previously extracted file from your SIS. There are 3 steps to upload a file.
- Step 1 To upload a single file, click on the **Browse** button. Navigate to the file extracted from the SIS, then click on **Open**.
- Step 2 Once the file has been chosen, it will show up in the Send this file area. Now click on File Upload.
- Step 3 When you have multiple files, repeat the steps again.
- You will be notified (by email) when the upload process is complete.

36

#### Search / Update / Claim File Upload Please follow the steps below: Discrepancy Resolution Step 1: To upload a single file, first you must select a file containing relevant data in the appropriate format by clicking on Browse button. Near Match Resolution • Step 2: Once you have chosen the file, it will show up in the Send this file area. Now click on File Upload. Request Additional Pseudo Numbers • Step 3: When you have multiple files, repeat the steps again. Send this file: Browse. FileUploa Claimed OUT Report Transmission Verification Sp. Ed. History Report Collection Mismatch Report Current Documentation GUIDE FILE LAYOUT GUIDE DATA ELEMENT DETAIL **GUIDE Coordinators List**



### What is a Claim?

A claim occurs when a user updates the school assignment for a student. The school assignment is called the *Last District To Update* and is displayed at the bottom of the *View Student Detail* page.

There are 3 ways to claim a student.

- Manual claim happens when you search for a student, find the student, and update the district and school to your district and school.
- Can happen when you go through the Near Match process (slide 35), select the student and confirm the student.
- An automatic claim occurs during upload when all the identity elements for a student matches perfectly. If the District and/or school don't match, the *Last District to Update* and *Last School to Update* will automatically update to the uploaded district and school.

### A Claim is the key to accessing SLDS for a student.

#### **View Student Detail**

This page displays detailed student information and provides the ability to claim a student or edit a student's GUIDE record. Required fields are noted in red with \*.

To claim a student or to edit a GUIDE record, you must first select the school.

Claim: To claim this student, select the new school of enrollment and enter the School Entry Date. When you are ready to submit, press the Claim button.

Update: To edit this student's identity data, enter your changes into the fields below. When you are ready to submit your changes, press the Update button.

*Select a School		River Road Elementary School-4066
Data Element	Existing GUIDE Record	Update Record
GTID		
*Last Name		
*First Name		
Middle Name		
Middle Name Verified?		
Suffix		
*SSN/Student ID	Dorsonal	info protected
*Gender	- reisoliai	nno protecteu
*DOB (MM/DD/YYYY)		by
Local Student ID		by
*Parent/Guardian		ERPA
*Ethnic Hispanic		
*Race American-Indian		
*Race Asian		
*Race Black		
Race Pacific		
Race White		
School Entry Date(MM/DD/YYYY)	08/08/2018	08/08/2018
st Updated	07/05/2018 03:04:05 PM	Neleccol
st Updated By User	Brown, Janie (brown.jane.g@muscogee.k12.	qa.us)
Student Status	Active	
Last District to Update:	Muscogee County Updated:07/05/2018 03:14:08 PM	
Last School to Update:	River Road Elementary School Updated:07/05/2018 03:14:08 PM	



# Who, When, and How You Can Claim a Student

- Only send or create a record in GUIDE when you have COMPLETE student identity info.
- If you are pre-registering a PK or KK student and the parent does not have the birth certificate or SSN card with them, wait – do not send a record to GUIDE with missing identity data.
- If a parent does not have an SSN card for a student that has previously been enrolled in a GA school, do NOT assign that student a 999# as a temporary identifier. Ask the parent if you can use the SSN if it is in the state identity database to help POSITIVELY identify their student. If they say yes, look the student up in GUIDE. If they say no, have them sign the waiver at that time, then assign a 999# **if there is not one already assigned** to the student in GUIDE.



# Who, When, and How You Can Claim a Student

WHO	WHEN	HOW
New / Transfer Students	they enroll	<ul> <li>Individually – Search and Claim</li> <li>Batch – Extract NEW students without a GTID from your SIS</li> <li>Batch – Extract transfer students without a GTID from your SIS</li> <li>Batch – Extract transfer students with a GTID by enrollment date range</li> </ul>
Pre-registered PK and KK Students	they register	<ul> <li>Individually – Search and Claim if the student is already in GUIDE (for example: KK students that attended PK-Bright from the Start)</li> <li>Batch – Extract NEW students without a GTID from your SIS</li> </ul>
Students that were enrolled last year and indicated they are returning	AFTER no-shows have been withdrawn	<ul> <li>Batch – Extract all <u>ACTIVE</u> students with a GTID</li> </ul>



39

### **Student Detail**

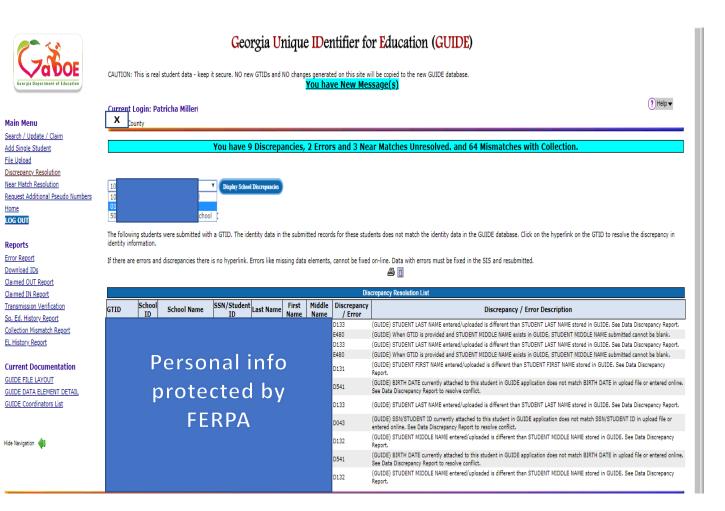
40

View Student Cail Enrollment	ear or Primary A	o claim a studer edit a student's GUIDE record quired fields are no school. ser the So ry Date. When you are ready to s press the Claim	n button.		
*First I Middle Name Middle Name Verified?	Yvfr Middle Name Not Verified	Wedc Yvfr O-Middle Name Not Verified	reactivated, request changes to the School Entry Date, submit possible duplicate		
Suffix *SSN/Student ID *Gender	999758877 Female	999758877 Female	GTIDs for a student, and request to change SSN in certain circumstances.		
*DOB (MM/DD/YYYY) Local Student ID *Parent/Guardian	08/21/2012 Use Mothers Name when possible	08/21/2012 Age : 7 (As of Sept. 1 of School Year) Use Mothers Name when possible			



### **Discrepancy Resolution**

- Discrepancies are only generated on uploaded records. A discrepancy occurs when a record is sent with a GTID and the identity data for the student in the record does not perfectly match the identity data stored for that GTID in GUIDE.
- Discrepancies can be narrowed by school.
- Discrepancies can be resolved online. Click on the hyperlink on the GTID to resolve the discrepancy in identity information.
- If there are errors and discrepancies, there is no hyperlink. Errors like missing data elements, cannot be fixed on-line. Errors must be fixed at the SIS and resubmitted.





### **Discrepancy Resolution (Continued)**

### From the Main Menu, select Discrepancy Resolution and a list of all students have discrepancies will be displayed.

0101 - Audit Elementary School 🔽 Display School Discrepancies

#### **Discrepancy Resolution List**

42

The following students were submitted with a GTID. The identity data in the submitted records for these students does not match the identity data in the GUIDE database. Click on the hyperlink on the GTID to resolve the discrepancy in identity information.

**\_** 🖪

If there are errors and discrepancies there is no hyperlink. Errors like missing data elements, cannot be fixed on-line. Data with errors must be fixed in the SIS and resubmitted.

	Discrepancy Resolution List												
GTID	School ID	School Name	SSN/Student ID	Last Name	First Name	Middle Name	Discrepancy / Error	Discrepancy / Error Description					
2521136185	0101	Audit Elementary	999758873	Millerf	Wghjk	Ybhuy	D132	(GUIDE) STUDENT MIDDLE NAME entered/uploaded is different than STUDENT MIDDLE NAME stored in GUIDE. See Data Discrepancy Report.					
		School					D133	(GUIDE) STUDENT LAST NAME entered/uploaded is different than STUDENT LAST NAME stored in GUIDE. See Data Discrepancy Report.					
2881408836	0101	Audit Elementary School	999758858	Miller	Wzxcv	Yedt	D132	(GUIDE) STUDENT MIDDLE NAME entered/uploaded is different than STUDENT MIDDLE NAME stored in GUIDE. See Data Discrepancy Report.					
							D132	(GUIDE) STUDENT MIDDLE NAME entered/uploaded is different than STUDENT MIDDLE NAME stored in GUIDE. See Data Discrepancy Report.					
4294946072	0101	Audit Elementary School		Millerg	Wxcvbnm	YYYG	D133	(GUIDE) STUDENT LAST NAME entered/uploaded is different than STUDENT LAST NAME stored in GUIDE. See Data Discrepancy Report.					
							E0483	LOCAL ID cannot be the same as the SSN/STUDENT ID for security reasons.					
							E061	(GUIDE) STUDENT ID must be student's 9-digit Social Security Number or FTE number					
4690624405	0101	Audit Elementary	999758867	Millerd	Wpoi	Yedc	D132	(GUIDE) STUDENT MIDDLE NAME entered/uploaded is different than STUDENT MIDDLE NAME stored in GUIDE. See Data Discrepancy Report.					
		Elementary School			-		D133	(GUIDE) STUDENT LAST NAME entered/uploaded is different than STUDENT LAST NAME stored in GUIDE. See Data Discrepancy Report.					



### **Discrepancy Resolution (Continued)**

**Discrepancy Resolution Detail** 

Below is a side-by-side comparison of identity information for the record submitted and the identity data found in the GUIDE database. The hyperlink on the GTID will open the enrollment history of the Existing GUIDE Record in another tab or window. Verify the discrepant data highlighted in yellow with legal documents outlined in State Board of Education Rule 160-5-1-.28 paragraph (2)(d)(1), (2)(d)(8), and (2)(d)(9). Those legal documents are the birth certificate, Social Security card, or court order changing the student's name.

There are two possible actions:

- 1. If the data submitted for the student has been verified as correct, click 'Submitted', then click 'Submit'.
- 2. If the existing GUIDE data is correct, click 'Existing', then click 'Submit'. You must click on Submit when all discrepancies have been resolved.



### **Discrepancy Resolution (Continued)**

There are 2 actions possible:

44

If the data submitted for the student has been verified as correct, click 'Submitted', then click 'Submit'.
 If the existing GUIDE data is correct, click 'Existing', then click 'Submit'.

You must click on Submit when all discrepancies have been resolved.

Data Element	Existing GUIDE Record	Submitted Student	Sav	/e
GTID	2521136185	2521136185		
*Last Name	Miller	Millerf	O Submitted	O Existing
*First Name	Wghjk	Wghjk		
*Middle Name	Ybhu	Ybhuy	O Submitted	O Existing
Suffix				
		· · · · · · · · · · · · · · · · · · ·		
*SSN/Student ID	999758873	999758873		
*Gender	м	M		
*DOB	08/21/2012	08/21/2012		
Local Student ID				
Parent/Guardian Name	Use Mothers Name when possible	Use Mothers Name when possible		
*Ethnic Hispanic	No	No		
*Race American-Indian	American-Indian	American-Indian		
*Race Asian	Asian	Asian		
*Race Black	Black	Black		
*Race Pacific	Pacific	Pacific		
*Race White	White	White		
*School Entry Date(MM/DD/YYYY)	06/11/2019	08/05/2019		
Last Updated	06/05/2019 10:57:49 AM			
Last Updated By User	Miller, Patricha (pmiller@doe.k12.ga.us)	Miller, Patricha (pmiller@doe.k12.ga.us)		
Student Status	Active			
		1		
Last District to Update:	Audit System Updated:06/05/2019 10:20:59 AM	Audit System		
Last School to Update:	Audit Elementary School Updated:06/05/2019 10:20:59 AM	Audit Elementary School		

Cance



### **Near Match Resolution**

- A near match occurs when a record is sent without a GTID and the identity data for the student s
  comes close to matching the identity data stored for a student or students in GUIDE.
- When a record is sent without a GTID, multiple records from the GUIDE database could and probably will be displayed, from which the user can choose a positive match.

Main Menu Search / Update / Claim Add Single Student File Upload Discrepancy Resolution Near Match Resolution Select Near Match Resolution from the main GUIDE screen and you will be taken to the Near Match Resolution page. Near Matches are now displayed by school. To resolve Near Matches, click on the hyperlink under the # of Near Matches column.

	Near Ma	tches Report	
Batch ID	School	Date Submitted	# of Near Matches
182145	0101-Audit Elementary School	08/15/2019	<u>14</u>
102145	0202-Audit Middle School	08/15/2019	<u>4</u>



### **Near Match Resolution (Continued)**

- On the Main Menu, when you click on the hyperlink under the # of Near Matches column. You will get a Near Match List.
- Each Near Match must be resolved individually.
- Click on the Student ID and you will get the Resolve Near Match screen. Hover your mouse over the matching Rule and the Elements Matched will be displayed.

46

#### **Near Match List**

The following students do not have any perfect matches in the GUIDE database. Click on a student's STUDENT ID to see the Near Matches found.

\_ \_

	Near Match Detail Report													
School ID	School Name	Student ID	Last Name	First Name	Middle Name	Suffix	Gender	Birth Date	Local ID					
0202	Audit Middle School	999758877	Miller	Wedc	Yvfrq		F	08/21/2012						
0202	Audit Middle School	999758856	Miller	Wghjk	YYCVe		М	08/21/2012						
0202	Audit Middle School	999758862	Miller	Wpoi	Yikmv		М	08/21/2012						
0202	Audit Middle Sch	999758854	Miller	Wsdfghjkl	ΥΥЬ		F	08/21/2012						

	Submi# _ stu	dent Data														
1	Date Submitted	Case Number	GTID	Last Nam			Middle Name		udent )/SSN	Gender	Bir	th Date		ocal udent ID	School Entry Date	
	08/15/2019	10452974		Mille	r   Wp	oi	Yikmv	999	758862	М	08/	21/2012			08/05/2019	
	Possible Match	nes														
	Confidence	Matching Rule	GTI	D	Last Name	Firs Nan		liddle Name	Studer ID/SS		der	Birth Da	ite	Local Student ID	School Entry Date	Student Status
	85 %	MR6	4690624	4405	Miller	Wp		redcY	9997588		1	08/21/20	012		06/11/2019	Active
		MR6	5	Diet	Month	Dieth			atched fo		irct I	Nama Cr	nda		06/11/2019	Active
	80 %	<u>MR10</u>	4100884		Miller	werty			9997500		า <mark>กระ</mark> า ๆ	Name, Ge 08/21/20		1	08/05/2019	Active
	Return to list Add New student Cancel and Remove															



### Near Match Resolution (Continued)

#### **Resolve Near Matches**

To resolve or update this case, please follow the steps below:

Submitted Student Data - This student was submitted without a GTID. The GUIDE system found the following possible matches.

(3) Possible Matches - To compare the submitted student to a near match below, click on the hyperlinked GTID of the near match to review.

Submitted Student Data Loca Middle Student School Date Case Last First GTID Gender Birth Date Student ID/SSN Submitted Entry Date Number Name Name Name ID 08/15/2019 10452974 Yikmv 08/21/2012 08/05/2019 999758862 Miller Wpoi м Possible Matches Local Student School Matching Last First Middle Student Confidence Student Birth Date GTID Gender ID/SSN Rule Name Name Name Entry Date Status ID MR6 4690624405 Miller Wpoi YedcY 999758867 08/21/2012 06/11/2019 Active 85 % м Wpoi 999758862 08/21/2012 06/11/2019 Active 85 % MR6 5346045968 Miller Yikm м 80 % Miller | Wertyuio Yi 999758853 08/21/2012 08/05/2019 Active MR10 4150884057 м Add New student **Cancel and Remove** Return to list



Richard Woods, Georgia's School Superintendent | Georgia Department of Education | Educating Georgia's Future

If you have found a match, click on the GTID to see the Near Match Comparison Detail.

### **Near Match Comparison Detail**

There are 2 actions possible:

48

- 1. If this is not the correct student, select Return to go back to the list of Near Matches for this student.
- If this is a positive match, confirm the submitted identity information in red text using the birth certificate or SSN card. Then if the submitted (red) data is correct, click on the radio button next to the red text. If the existing GUIDE data is correct, leave the defaulted radio button next to the GUIDE data selected. You must click Confirm to claim the student and change any data selected in the submitted column.

Data Element	Existing GUIDE Record		Submitted Student		
GTID	<u>5346045968</u>				
*Last Name	Miller		Miller		
*First Name	Wpoi		Wpoi		
Middle Name	Yikm	۲	Yikmv	C	
Suffix					
		1			
*SSN/Student ID	999758862		999758862		
*Gender	Male		Male		
*DOB (MM/DD/YYYY)	08/21/2012		08/21/2012		
Local Student ID					
Parent/Guardian	Use Mothers Name when possible		Use Mothers Name when possible		
*Ethnic Hispanic	No		No		
*Race American-Indian	American-Indian		American-Indian		
*Race Asian	Asian		Asian		
*Race Black	Black		Black		
*Race Pacific	Pacific		Pacific		
*Race White	White		White		
*School Entry Date(MM/DD/YYYY)	06/11/2019	08/	05/2019		
Last Updated	06/05/2019 10:58:32 AM	0.01			
Last Updated By User	Miller, Patricha (pmiller@doe.k12	2.ga.us)	Miller, Patricha (pmiller@doe.k12.	ga.us)	
Student Status	Active				
			1		
Last District to Update:	Audit System Updated:06/05/2019 10:20:59 AM		Audit System		
Last School to Update:	Audit Elementary School Updated:06/05/2019 10:20:59 AM		Audit Middle School		

Confirm

Return



### **Near Match Confirmation**

One last chance to verify the information before final confirmation. Once the record is confirmed the record is removed from the Near Match List.

#### **Near Match Confirmation**

Data highlighted in yellow will be saved in this student's updated record.

#### SUBMITTED STUDENT

GTID	Last Name	First Name	Middle Name	Suffix	Student ID/SSN	Gender	Birth Date	Local Student ID	Race / Ethnicity	Parent/Guardian Name	School Entry Date	District	School
	Miller	Wpoi	Yikmv		999758862	М	08/21/2012		Multi Racial	Use Mothers Name when possible	08/05/2019	Audit System	Audit Middle School

#### EXISTING GUIDE RECORD

GTID	Last Name	First Name	Middle Name	Suffix	Student ID/SSN	Gender	Birth Date	Local Student ID	Race / Ethnicity	Parent/Guardian Name	School Entry Date	District	School
5346045968	Miller	Wpoi	Yikm		999758862	м	08/21/2012		Multi Racial	Use Mothers Name when possible	06/11/2019	Audit System	Audit Elementary School

#### GUIDE RECORD AFTER CONFIRMATION

GTID	Last Name	First Name	Middle Name	Suffix	Student ID/SSN	Gender	Birth Date	Local Student ID	Race / Ethnicity	Parent/Guardian Name	School Entry Date	District	School
5346045968	Miller	Wpoi	Yikm		999758862	м	08/21/2012		Multi Racial	Use Mothers Name when possible	08/05/2019	Audit System	Audit Middle School
									<b>N</b>				

Cancel



### **Batch Files**

Batches of records for a school are replaced by school as they are in other data collections. For example:

- A batch of records last week contained records for 8 schools, including school 0610.
- There are 100 near matches pending for those 8 schools. 10 Near matches are for school 0610. Ninety near matches are in the other 7 schools.
- Today a file of records for school 0610 is uploaded. All errors, discrepancies, and near matches for school 0610 are deleted.
- The upload for school 0610 has only 25 records. There are 5 near matches for school 0610.
- The total near matches are 5 for school 0610 and 90 for the other 7 schools still pending resolution.



### **Error Report**

Main Menu Search / Update / Claim Add Single Student File Upload Discrepancy Resolution Near Match Resolution Request Additional Pseudo Numbers Home LOG OUT

#### Reports

Error Report Download IDs Claimed OUT Re Claimed IN Repor Transmission Verifi Sp. Ed. History Repor Collection Mismatch Re EL History Report The Error Report will display errors for the records uploaded. If errors occur when entering a student online, the error has to be corrected or canceled. Errors generated online are not stored. If an uploaded record has an error, like a missing first name or SSN, then the record will generate an error which shows up as a code starting with an 'E' in the Error Report and Discrepancy Resolution List (Discrepancy Resolution).

The Error Report contains Discrepancies (D### codes in the list), Errors (E### codes in the list) and Warnings (W### codes in the list). Discrepancies occur when a GTID is included in a student's identity record and there is a difference between the information in the stored record for that GTID and the submitted record for that GTID. Discrepancies may be resolved online through the Discrepancy Resolution. Errors are problems that cannot be addressed online in this application. Errors can be viewed online but must be fixed in the source data back in the SIS and re-uploaded. If a student has both an error and a discrepancy, the error will prevent the student's discrepancy from being resolved. Records with errors will not show up in Near Match Resolution. Warnings are generated and displayed to the user to call attention to data. This data may or may not be a problem. If the data causing a warning is accurate, the warning can be ignored.



### **Error Report (Continued)**

Errors, discrepancies, and warnings may be displayed by individual school using the dropdown above the report. They may also be printed or exported to an Excel spreadsheet. After export, the spreadsheet can be sorted multiple ways - for example, sorted by School, then by Student ID/SSN.

You have 17 Discrepancies, 5 Errors and 6 Near Matches Unresolved.

#### **Error Report**

This report contains Discrepancies (D### codes in the list), Warnings (W### codes in the list), and Errors (E### codes in the list). Discrepancies occur when a GTID is included in an uploaded student's identity record and there is a difference between the information in the GUIDE record for that GTID and the uploaded record for that GTID. Discrepancies may be resolved online through the Discrepancy Resolution unless the student also has errors. Errors have to be fixed in the SIS and re-uploaded before a discrepancy can be resolved.

Warnings are generated and displayed to the user to call attention to data. This data may or may not be a problem. If the data causing a warning is accurate, the warning can be ignored.

Errors are problems that cannot be addressed online in this application. Errors can be viewed online but must be fixed in the source data back in the SIS and re-uploaded.

Errors, Warnings and discrepancies may be displayed by individual school using the dropdown above the report. They may also be printed or exported to an Excel spreadsheet. After export, the spreadsheet can be sorted multiple ways - for example, sorted by School, then by Student ID/SSN.

0101 - Audit Elementary School 🗸 🚺 Displ

Display School Errors

l 🔁 🔟

Guide Error Report					
Error Code	Error Description	Total			
D132	(GUIDE) STUDENT MIDDLE NAME entered/uploaded is different than STUDENT MIDDLE NAME stored in GUIDE. See Data Discrepancy Report.	12			
D133	(GUIDE) STUDENT LAST NAME entered/uploaded is different than STUDENT LAST NAME stored in GUIDE. See Data Discrepancy Report.	7			
E0483	LOCAL ID cannot be the same as the SSN/STUDENT ID for security reasons.	1			
<u>E061</u>	(GUIDE) STUDENT ID must be student's 9-digit Social Security Number or FTE number	1			
E3041	SCHOOL ENTRY DATE not in the valid range. Must be in the range from 07/01/xxxx - 06/15/xxxx of the current FISCAL YEAR.	3			







### Homeland Security paperwork

We are enrolling students who only have Homeland Security paperwork and their GA Immunization record. These say minor under 14 on them and there is no picture or DOB on the document. The older students have a DOB and picture ID. Since we are not getting a birth certificate, what do we use for enrollment?

It will be fine for you to use the only "official" document you have in your possession to record the student's DOB. For students under 14, there should be an estimated date of birth on the immunization record.



E1336: Invalid character reported for this record. Please verify the student name does not include special characters or invalid values for the data element.

Complex characters are causing file upload failure in Student Class. If you are getting a file upload failure (and no email stating the reason for the failure)in Student Class, extract all your active students and upload to GUIDE. We have put an error in GUIDE, E1336, that will tell you what students have these complex or invalid special characters in their name. Fix the name in your SIS and re-upload to GUIDE and SC.



55

### **Help Desk Assistance**

• The Technology Management Customer Support Center at <a href="https://dticket@doe.k12.ga.us">dticket@doe.k12.ga.us</a> or 1-800-869-1011, is the first line of contact for questions concerning errors, warnings, and collections in general. When contacting the Help Desk, please follow the guidelines below for email or voice message correspondence:

#### • Include:

56

- Your First and Last name
- District or Charter name
- Phone number (where you can be most easily reached)
- Email address (Use "email: <u>youremail@doe.k12.ga.us</u>" in your signature block and you will get a reply email with
  - ticket number)
- Indicate the collection or application (SR, SC, GUIDE, Con Apps, Facilities, etc. several collections overlap and the Help Desk supports several other applications)
- Error/warning number and message
- Description of the issue or the question
- Please DO NOT include personally identifiable data in your correspondence. This includes the use of full names, full SSN's/GTID's (partial #'s are ok), or other personally identifiable data. Portal Imail is secure and may be used to send personally identifiable data if necessary. If using Portal Imail use (First Name) Guide (Last Name) Admin for GUIDE only.



### **Summary of Today's Presentation**

- GUIDE is the electronic data system used for the creation, tracking, and maintenance of the GTID.
- GTID is a unique, unchangeable, 10-digit randomly assigned number assigned on a permanent basis to each student enrolled in a publicly funded K-12 Georgia school or program.
- GTID is important because it uniquely identifies a student and is used to link all the students in all data collections.
- Identity elements are used to uniquely identify a student and they are used to get a GTID.
- The GUIDE Help file provides information on every part of GUIDE including errors and warnings.
- Documents for GUIDE can be found at gadoe.org and inside GUIDE
- Contact the Helpdesk at <a href="http://doi.org/doi.org/doi.org/doi.org/1.800-869-1011">doi.org/doi.
- Remember you are part of a team.





58

### **Data Collection Team**

Levette Williams	Chief Privacy Officer, Director of Technology Management (Data Collections & Reporting, Customer Support, Database Administration)		lewillia@doe.k12.ga.us
Kathy Aspy	Data Collections Manager	404-651-5312	kaspy@doe.k12.ga.us
Patty Miller	GUIDE Private School Collection STRIDE	404-657-0533	pmiller@doe.k12.ga.us
Carl Garber	Student Record	404-463-2326	cgarber@doe.k12.ga.us
Sharon Armour	Student Class Course Table Maintenance Pre-ID	404-657-1064	sarmour@doe.k12.ga.us
Katie Green	CPI Free and Reduced Meal PCG STRIDE	404-463-1946	kagreen@doe.k12.ga.us
Irish Saxton	FTE End Of Pathway Assessment	404-657-0536	isaxton@doe.k12.ga.us
Stephanie Smith	New Coordinator Liaison Systems Analyst (PCG)	404-463-0256	stephanie.smith@doe.k12.ga.us



# Preparing students for life.

#### www.gadoe.org

@georgiadeptofed

youtube.com/georgiadeptofed



